|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Notes** | **Date** | **Time** | **By Whom** |
|  | Works on Saturdays and would like to come it if ready by them… | 07/22 | 09:18 | D. Heyliger |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **S No** | **Prior Work History** | **Desc** | **Date** | **Time** | **By Whom** |
| 1 No Prior History or Warranty Items Exist | | | | | |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Item #** | **Desc** | **Qty** | **Rate** | **Taxed** | **Amount** |
| **234-234** | 256 66 MHz DIMM(D.H.)  *Discount Applied-10%* | 1 | $30.60 | N | **$32.60** |
|  | Labor | 1 | $32.00 | N | $32.00 |
| **324234** | USB 2 GB Drive(D.H.) | 1 | 34.00 | Y | $34.00 |
|  | Labor | 1 | $3.00 | N | $3.00 |
| **Tax:** | | | | | $0.63 |
| **Total:l** | | | | | **$100.23** |
| Mastercard Deposite(3224)on | | | | | (10.00) |
| **Amount Due** | | | | | **$90.23** |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Work Log** | **Desc** | **Date** | **Time** | **By Whom** |
| **Reason for Service** | Issues with boot process &wants more memory added as well | 03/21 | 09:32 | D Heyliger |
| **Diagnostic Results** | Flakey hard drive – will replace | 03/21 | 09:39 | D Heyliger |
| **Parts Ordered** | Backorder on memory | 03/21 | 16:55 | D Heyliger |
| **Closed/Ready for Payment** | Your HP is ready for pickup ! | 03/21 | 17:24 | D Heyliger |

**CELL PHONE REPAIR INVOICE**

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CUSTOMER INFORMATION

Marvin Galyelong  
STREET  
CITY, CA 39993  
Contact Pref Phone  
Phone: (303) 948 7474  
Email: margal01@yahoo.com

[Bar code]

[Bar code]

Print

Add Parts or Labor…

Final Payment…

Deposit/Partial…

Attach Docs…

Attach Images…

Add to Work Log…

Additional Accessories: Power cord, keyboard & mouse

SERVICE ITEM

**Ticket # 032113-3**Job Type: New  
Created: 03/21/2013  
Est. Date: 03/28/2013  
Tech: Dave Heyliger  
Status: In-House/Assigned  
Source: Google

**HP Laptop**Manufacturer: HP  
Serial # HP23094  
Service Tag: st  
OS: Win 7 Pro  
Pass: izzyLiz01

TICKET INFORMATION *[Rush]*